Release Notes: Atlas Chiropractic Systems Update
ver. 4.31

How do I know which version I am running?:

Check the title bar in your Atlas Software. The title bar displays the Atlas Chiropractic Software name, the Current Logged In Atlas User, the Current Logged in Windows (Computer) User and the current Program (P) and Database (D) version number.

What's New? Quick View:

Atlas

- Clinic email address added to statement headers
- New local statement for Vietnam
- Spine touch buttons can now be used without having the spine visible on the VTC
- Checkbox added to reschedule appointment screen to flag as already rescheduled (no new appt)
- New option added to List by insurance report to list only patients with currently active insurance
- Patients now assigned to rooms based on the same order the rooms appear in the room status grid
- Deleting future appointments from the appoint screen deletes for all selected family members
- Pitstops can be set up to message only the patient
- Multiple attachments can be added to emails and email templates
- Colour bands can be used to restrict allowable appointment types that can be booked within the band

Atlas Flex

- Load Atlas Exams through Flex directly from the VTC

What's Fixed? Quick View:

Atlas

- pitstops triggered by visit number trigger when the visit count meets or surpasses the entered visit number
- Sending a claim to 2nd insurance from insurance payments screen now checks the no-submit option.
- Corrected issue that prevented exams from being copied back to web server
- Patient note lock cleared when exiting subscriber info
- Changes made to allow for apostrophe in Clinic name
- Re-selecting the service list on postdated payment no longer leaves "postdated payment" on ledger
- Adding "all inventory" to insurance will now only add items once
- Patient referrals can now be setup to only notify the CA
- Additional support added for statement printing on large families
- Plans ending by date now fill in the terminated on date in the note when complete
- Tab order corrected in email template creation
- Care reports now load without error
- Revised support for Chirosight visit numbers
- Additional checks added to prevent family queue from appearing off screen
- Increased efficiency when flagging forms for edit
- Ensured pending SOAP note clears after posting
- When using or editing templates, added verification of attachments
- Move appointments utility can move appointments between providers
- Insurance statements no longer show the statement message twice
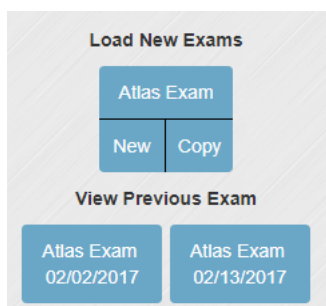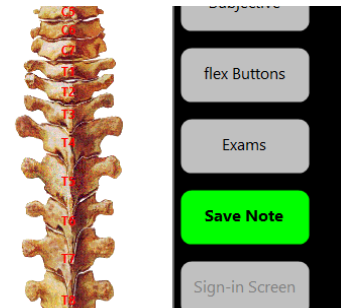
Atlas Flex
- Fixed issue that caused all charged services toward a plan when posting from Flex
- Posting in Flex will add patients to the out queue when appropriate
- Link button types will now display in the Flex buttons.
- Patient images now show properly on the Flex family queue
- User can no longer log into Flex unless they are a provider
- Patients will no longer remain in the visual calling queue after being posted from Flex
- When mapping diagnosis by transaction Flex now correctly assigns the codes to the services charged
- When using family calling, Flex now properly displays all family members to be adjusted
- Posting multiple services from flex will now allow all services for that visit to be added to insurance
- Charges no longer add to suspended plans from Flex

Exams:

In order to help you become a truly paperless office, we at Atlas have developed Atlas Exams. These are customizable forms that run on our Atlas Intake Apps engine and synchronize into your Atlas database. We have created a default exam form that can be customized to suit your needs.

Atlas Flex, our mobile note entry system, is used to facilitate the communication between your Atlas system and online Intake Apps engine. Please contact us to help you get this feature setup.

In order to launch an exam you first need to ensure you are using the SOAP or Flex VTC button layout. You can verify this by checking your VTC options under Setup>Initial Setup>System Settings>CHAS/VTC. You will need to re-launch the VTC after toggling this setting.

After loading a patient's file you can launch the Atlas Flex Exam page by using the Exams button on the VTC sidebar. The page is loaded in your default web browser. This page is separated into two sections: available exams and completed exams. The available exams can be found under the Load New Exams heading. You will see any available exam forms listed with two options:
New - This will load a new exam form for the selected patient.
Copy - The last completed exam form of this type will be copied, with completed answers, to make completing a re-exam easier.

The completed exams can be found under the heading View Previous Exams. Clicking on one of the listed exams will load an in browser PDF viewer in order to review the selected exam. Before an exam can be listed under the completed exams section it needs to be downloaded into Atlas.

To get those forms in Atlas, jump back to the CHA screen and select Cash>App Sync. Any exam forms will be automatically downloaded and attached the appropriate patient's file. If, for some reason, a patient was not properly attached (did not load the patient file before loading the exams) you will see an unattached form in the App Sync grid. You will be able to manually attach this to a patient, or delete it if desired.
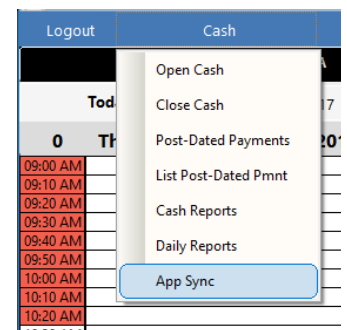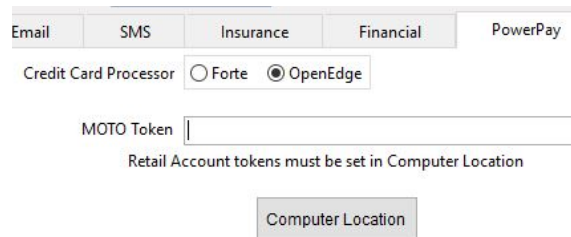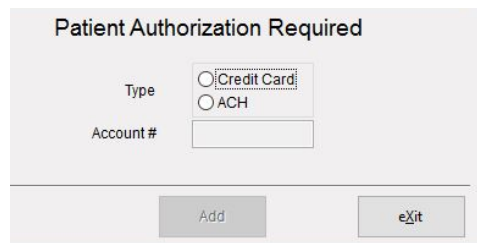
Open Edge Payment Processing:

Atlas has added Open Edge payment processing to our growing list of integrated partners. Open Edge allows North American Atlas sites to directly bill Credit cards, debit cards, and ACH payments (payments via bank account).

Setup is quick and simple in Atlas by filling in the account tokens in Clinic Details (Canada & USA) and in Computer Location setup (Canada only).

Patients can choose to store their credit card via an encrypted token with the processor for regular post dated payments or convenience. These payments are processed through the MOTO account and under OpenEdge's MOTO fee structure. Requesting an encrypted token from the processor can be done under the patient's financial data. Choose the type of payment and fill in the requested infor or swipe the card as requested. Once stored, "payment on file" will appear in the payment methods options for both one time payments and post dated payments. Postdated payments are processed at the time the process button is pressed in the postdated payments screen (even if after the scheduled date).

Debit and Credit card receipts will print at the bottom of your regular receipt from the transaction entry screen.

HTML Email:

HTML style formatting now available in emails and email templates.
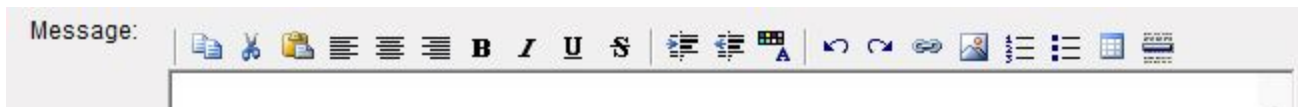
Standard formatting including text justification, indentation, font styling (ex. Bold, underline, font colour), links, pictures, lists, lines, and grids. Also included are common tools such as copy/cut and paste and undo/redo.

Customer Support:
Atlas Support personnel are trained specifically on the Atlas Chiropractic Software. On occasion, they are able to assist with general computer support (networking, antivirus, and configuration). Atlas recommends that issues outside of the scope of Atlas Support be directed to the appropriate Support professional. A qualified, onsite IT technician can provide you with the most accurate information to resolve your Technical Issues. Atlas Support may be able to assist your technician in resolving issues regarding your Operating System or System Maintenance, to help facilitate the proper function of Atlas.

Support Contact Information:
Mon-Thur: 8am to 7:30pm EST Fri: 8am to 4:30pm EST
Phone: 1-866-76ATLAS (2-8527)
Email: support@atlaschirosys.com